

ELDER ABUSE RESOURCES



- **Presenters**

- Queensland Police - <https://www.police.qld.gov.au/domestic-violence/elder-abuse>
- Tenants Queensland - <https://tenantsqld.org.au/>
- Caxton Legal Centre Inc - Seniors Legal and Support Service – <https://caxton.org.au/how-we-can-help/seniors-legal-and-support-service/>

- **Elder Abuse websites**

- Compass – Guiding action on elder abuse
 - <https://www.compass.info/>
 - National website created to help older Australians navigate the complex issue of elder abuse and to guide action to end the problem
 - Resources and information available both for older Australians and for the people who care for and support them
- Elder Abuse Helpline
 - <https://www.dcssds.qld.gov.au/campaign/stop-elder-abuse/get-help/elder-abuse-helpline>
 - Elder Abuse Helpline phone number
 - Simple, direct webpage if no additional information required
- Queensland Elder Abuse Helpline
 - <https://eapu.com.au/elder-abuse-helpline/>
 - More detailed site outlining how to contact the Elder Abuse Helpline, what happens when contact is made with the Helpline, Frequently Asked Questions, and Information about Elder Abuse
- Queensland Elder Abuse Prevention Unit
 - <https://eapu.com.au/>
 - Links to Elder Abuse Helpline, About elder abuse, Elder abuse research, Compass.info information HUB, and How to book community awareness and education sessions throughout Queensland
- Elder Abuse – Queensland Government
 - <https://www.qld.gov.au/seniors/safety-protection/discrimination-abuse/elder-abuse>
 - Steps to consider if you know or suspect someone is being abused.
 - Includes links to Elder Abuse Helpline, Legal support services for seniors, Office of the Public Guardian, and other support services for seniors
- Office of the Public Guardian Queensland – Investigating abuse of adults
 - <https://www.publicguardian.qld.gov.au/investigations>
- Queensland Police – Elder Abuse
 - <https://www.police.qld.gov.au/domestic-violence/elder-abuse>

- **Seniors Legal and Support Service (SLASS)**
 - Provides free legal and social work support to people who are experiencing elder abuse, mistreatment or financial exploitation. SLASS can help people who are over the age of 60, and any First Nations person who is over the age of 50. The service can assist where exploitation or abuse is taking place as part of a family or an informal care relationship. The service provides:
 - legal information and advice
 - social work services
 - short-term counselling
 - advocacy on your behalf
 - a referral to other legal, consumer and support services
 - representation in court or before tribunals (in certain circumstances).
 - SLASS can give help over the phone, by appointment at a service centre or they may be able to visit you at home or another safe location.
 - ADA Law – Outback Queensland
 - <https://adalaw.com.au/seniors-legal-and-support-service/>
 - Caxton Legal Centre Inc Brisbane
 - <https://caxton.org.au/how-we-can-help/seniors-legal-and-support-service/>
 - Cairns Community Legal Centre
 - <http://www.cclc.org.au/our-services/seniors-legal-support-service>
 - The Advocacy and Support Centre Inc – Toowoomba & Ipswich
 - <https://www.tascnational.org.au/advocacy/#seniors>
 - Townsville Community Legal Service
 - <https://townsvillecommunity.law/areas-of-law/seniors-legal-and-support-service/>
 - Wide Bay Burnett Community Legal Centre
 - <https://wbbcls.com.au/seniors-legal-service/>
- **Serious Incident Report Scheme (SIRS) and Elder Abuse**
 - Serious Incident Response Scheme, Guidelines for providers of home services, Pages 16 and 17
 - https://www.agedcarequality.gov.au/sites/default/files/media/acr_shs_003_sirs_home_services_provider_guidelines_0.pdf
- **Tenancy**
 - Tenancy law toolkit for domestic and family violence service providers in Queensland
 - <https://tenantsqld.org.au/dv-toolkit/>
 - Domestic and Family Violence – Quick guide to tenancy issues around domestic and family violence
 - <https://tenantsqld.org.au/community-service-announcements/>