



## SENIORS SOCIAL ISOLATION PEAK SERVICES PROGRAM



### Introduction to the SSIP Hub and Site Map

The screenshot shows the 'Seniors Social Isolation Provider Hub' website. At the top, there are buttons for 'LOGIN', 'REGISTER TO FOLLOW SSIP HUB', 'Back', and 'View all Hubs'. The main heading is 'Seniors Social Isolation Provider Hub' with a 'Follow Project' button. Below this is a 'Project Overview' section featuring an image of hands stacked together. The text reads: 'Welcome to the SSIP Hub. A supportive online community for Queensland Government-funded seniors social Isolation services. Connect with peers, access resources and referral pathways, join forums, and stay up to date on best practice, research, and guidance that strengthens sector capability and collaboration. We're committed to connection, inclusion, and cultural respect, supporting the wellbeing of older people, including First Nations older people and Elders.' To the right is a 'Provider Support' section with a profile for Karen Wilson, Executive Officer, Seniors Social Isolation Prevention Peak, Council on the Ageing (COTA) Queensland. Her contact details are listed: Part-time (Monday - Thursday), Phone: +61 84 023 634, Email: karen.wilson@cotaqld.org.au. A link to download her biography is also present. At the bottom of the screenshot is a 'Document Library' section.

### About the SSIP Hub

The Seniors Social Isolation Provider (SSIP) Hub uses [Engagement Hub](#) as its online platform. It provides a central space for community providers to connect, collaborate, and easily access information, resources, and updates. The Hub brings together key functions in one place, including Community of Practice materials, discussion forums, documents, events, and program updates. This supports providers to stay informed, share knowledge, and engage without needing to navigate multiple systems or rely on email alone.

### Benefits to SSI Providers

The SSIP Hub is designed to strengthen connection and consistency across SSI Providers. It supports ongoing collaboration between Community of Practice sessions, encourages shared learning, and improves access to up-to-date guidance, tools, and resources such as best practice information and reporting support. It also helps reduce duplication and improve coordination by providing a single, accessible space where providers can:

- Stay informed about program updates and key dates
- Access shared resources and guidance
- Engage in discussion with peers across the sector
- Participate in Community of Practice activities between sessions

Overall, the Hub supports a more connected, informed, and collaborative SSI community focused on improving social connection outcomes for older Queenslanders.



Access the SSIP Hub at: <https://cotaqld.engagementhub.com.au/ssi-hub>

## SSIP Hub — Site Map

Left-hand navigation	Right-hand side bar navigation
<p><b>Project Overview</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Welcome to the SSIP Hub</li> <li><input type="checkbox"/> Stay Connected</li> </ul>	<p><b>Provider Support</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Executive Officer Contact Details</li> <li><input type="checkbox"/> Executive Officer Biography</li> </ul>
<p><b>Resources for Providers</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Community Directories</li> <li><input type="checkbox"/> Communities of Practice</li> <li><input type="checkbox"/> Grants &amp; Funding</li> <li><input type="checkbox"/> Interagency &amp; Network Meetings</li> <li><input type="checkbox"/> Learning &amp; Development</li> <li><input type="checkbox"/> Webinars &amp; Podcasts</li> <li><input type="checkbox"/> Monthly Updates</li> <li><input type="checkbox"/> Program Evaluation</li> <li><input type="checkbox"/> Research &amp; Data</li> <li><input type="checkbox"/> Resource Library</li> </ul>	<p><b>Document Library</b></p> <p>A library of guides, policies, research, and tools to support inclusive practice and service delivery.</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Diversity &amp; Inclusion</li> <li><input type="checkbox"/> Evidence &amp; Evaluation</li> <li><input type="checkbox"/> Policy &amp; Systems</li> <li><input type="checkbox"/> Practice &amp; Service Delivery</li> </ul> <p><b>Event Registration</b></p> <p>A central place to view SSIP-CoP events, register, and manage attendance, with attendee tracking and reminder. It streamlines bookings and keeps all event details and updates in one spot.</p>
<p><b>What's On</b></p> <p><b>Calendar</b></p> <p>A go-to calendar of important dates, events, and awareness days that support connection, planning, and shared understanding across our community.</p> <p><b>External Events</b></p> <p>Events hosted by external organisations that provide opportunities to connect, learn, and engage with broader sector and community initiatives.</p>	<p><b>Quick Links</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Older People Investment Specification</li> <li><input type="checkbox"/> Queensland Government – Seniors</li> <li><input type="checkbox"/> QCOSS Community Door</li> <li><input type="checkbox"/> Seniors Enquiry Line</li> <li><input type="checkbox"/> Seniors Social Isolation Services – Map</li> <li><input type="checkbox"/> Seniors Social Isolation Services – List</li> <li><input type="checkbox"/> Social Isolation Best Practice Guide</li> </ul> <p><b>FAQs</b></p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Reporting</li> <li><input type="checkbox"/> Service Delivery</li> <li><input type="checkbox"/> Volunteering</li> </ul>
<p><b>Community Chat (Forum)</b></p> <p>A space for ongoing collaboration between Community of Practice sessions. It allows SSI Providers to stay connected, share updates, ask questions, and continue discussions on practice and sector topics between meetings.</p>	<p><b>Video Gallery</b></p> <p>Quick access to watch the SSIP Community of Practice Video Recordings.</p> <p>Select <b>View All</b> to see the list.</p>
<p><b>Latest News / Blog</b></p> <p>A space to share timely information and updates so providers stay informed between meetings or engagement activities.</p>	<p><b>Key Facts</b></p> <p>A quick reference section that provides the most important information at a glance, without needing to read full documents or navigate multiple pages.</p>

