



## SENIORS SOCIAL ISOLATION PEAK SERVICES PROGRAM

### Seniors Social Isolation Provider Community of Practice (SSIP-CoP)

#### Minutes of Meeting – Lunch & Learn – SSIP Hub Demonstration

<b>Date/Time</b>	Thursday 19 March 2026 (12.00 – 1.00pm)
<b>Theme</b>	SSIP Hub Demo Session
<b>Location</b>	Zoom Meeting   Meeting ID: 862 3322 6333   Passcode: 653818
<b>Facilitator</b>	Karen Wilson, Executive Officer, Seniors Social Isolation Peak Services Program, Council on the Ageing (COTA) Queensland
<b>Recording</b>	<a href="#">Zoom Recording Link</a> : Passcode: Xdx=0Se0 (Recording will be moved to YouTube in April)
<b>Attendees</b>	Based on Zoom Report: Bluecare (Phillipa Hall), Y Cannon Hill Community Centre (Deborah Gliddon), SeniorNet (John McVeigh), Barcaldine 60 & Better (Jean Williams), Miss Polly (?), Katherine's Iphone (?)

#### Discussion, Key Points and Actions

	Discussion and Key Points	Actions
<b>1</b>	<b>WELCOME AND ACKNOWLEDGEMENTS</b>	
1.1	<b>Acknowledgement of Country</b> Karen acknowledged the Gubbi Gubbi people, the traditional owners of the lands where she was joining (Moreton Bay).	
1.2	<b>Welcome and Introductions</b> <ul style="list-style-type: none"> <li>AI Minutes recording approved.</li> <li>Session will be <b>recorded</b> and uploaded to the SSIP Hub.</li> <li>Karen thanked everyone for taking time to join over lunch.</li> <li>Invited attendees to <b>add their name, program and organisation</b> into the chat, for the purpose of accurately recording who's here today.</li> <li>The <b>Social Isolation Prevention Peak webpage</b> has been updated and new stats and good news stories on volunteers and program participants have been added.</li> </ul>	<p>Please confirm your attendance</p> <p>Please ensure you enter the correct passcode for the recording (above)</p> <p><a href="https://cotaqld.org.au/social-isolation-prevention-peak/">https://cotaqld.org.au/social-isolation-prevention-peak/</a></p>
<b>2</b>	<b>SSIP HUB DEMONSTRATION</b>	
2.1	<b>SSIP Hub Demonstration</b>	<b>Recording starts at 04:05 minutes</b>

	Discussion and Key Points	Actions
	<ul style="list-style-type: none"> <li>• Today's session will introduce the <a href="#">new SSIP Hub</a> and Karen will navigate through the site.</li> <li>• SSIP Hub <b>not password protected</b>, you just need the link</li> <li>• Community Chat (Forum) still being developed (resolving some minor glitches)</li> </ul> <p><b>Overview of the Site</b></p> <ul style="list-style-type: none"> <li>• <b>Welcome to the SSIP Hub</b> – a brief overview of the purpose of the Hub</li> <li>• <b>Stay Connected</b> – links to our website, newsletter, and social media (Facebook, Instagram and LinkedIn)</li> <li>• <b>Provider Support</b> – my contact details and biography</li> <li>• <b>Resources for Providers</b> <ul style="list-style-type: none"> <li>○ <b>Community Directories:</b> Quick access to various directories and resources to support your work, including local services, guest speakers, multicultural resources, community groups, and national initiatives, all in one place to help you connect, refer, and collaborate.</li> <li>○ <b>Community of Practice:</b> "About the Community of Practice" provides a detailed overview. You'll find a list of all meetings scheduled for 2026, and Minutes and Recordings from Nov 2024 – current).</li> <li>○ <b>Grants and Funding:</b> Discover funding opportunities to strengthen your programs and services. This includes grants across statewide and nationally, and links to local Council Grants.</li> <li>○ <b>Learning &amp; Development:</b> free online learning opportunities, webinars, podcasts and more.</li> <li>○ <b>Resource Library:</b> These resources help providers across Queensland strengthen services and connect clients with the right supports. Organised by category, they cover a wide range of areas including carer supports, connection and belonging, cultural safety and inclusion, digital access, disability, health and wellbeing, housing, interagency collaboration, safety, legal and financial issues, service navigation, specialist care, and transport. Resources are designed to support diverse groups, including First Nations peoples, CALD communities, carers, older men, people with disability, and LGBTIQ+ older adults, helping providers promote wellbeing, social connection, and reduce isolation.</li> </ul> </li> <li>• <b>Document Library:</b> Official guides, policies, and toolkits to support providers working with older people, promoting inclusion, cultural safety, and volunteering.</li> </ul>	

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	<ul style="list-style-type: none"> <li>• <b>Key Links:</b> Quick way to access key information, including Older People Investment Specs, List and map of SSI providers, Best Practice Guide, and more.</li> <li>• <b>Key Dates and Events:</b> Awareness days and upcoming events to support providers and community engagement.</li> <li>• <b>FAQs</b> (this section is being developed on an ongoing basis) <ul style="list-style-type: none"> <li>○ Reporting</li> <li>○ Service Delivery</li> <li>○ Volunteering</li> </ul> </li> <li>• <b>Latest News/Blogs:</b> Current news and blogs relevant to older adults, social connection, and service delivery.</li> <li>• <b>CoP Recordings:</b> A quick link to previous CoP recordings.</li> <li>• <b>Key Facts:</b> 3 key facts you can use in presentations or reports etc, which will be updated quarterly.</li> </ul>	
3	Q&A	
	<p><b>Amendment</b></p> <p>Phillipa Hall (Bluecare) alerted Karen to an error on the events calendar. Ageism Awareness Day is 9 October not 8 October.</p> <p><b>CoP Recordings</b></p> <p>Karen will ensure all future CoP Minutes include start times for guest speakers, so you can go straight to that presentation, rather than listen to the entire Recording.</p> <p><b>Provider Questions</b></p> <p><i>John McVeigh, SeniorNet:</i> Should we reverse mortgage to pay someone to live at home? (e.g., the idea is, for the last 20 years of your life, to have a live-in assistant provide care, instead of getting blue nurses or similar services).</p> <p><i>Phillipa Hall:</i> Dovidia is doing quite a lot around Live-in Home provision. They're running a six-week program. It does have an element of government funding, but some fee-for-service. Blue Care also are starting to look at in-home, live-in carer within a home, how they can structure financially to do that as well.</p> <p>See link: <a href="#">Live-in Care for Continuity, Security and Peace-of-Mind - Dovidia AU</a></p> <p><b>Response</b></p> <p>For queries about reverse mortgages or support for older adults, contact the Seniors Enquiry Line, a free, statewide information and referral service for Queensland seniors, families, carers, and friends.</p>	<p>Karen has amended this date.</p> <p>Karen to discuss with Steph Power, who leads the Seniors Peak work</p> <p>See <b>SSIP Hub</b> → <b>Key Links</b> for quick link to the Seniors Enquiry Line</p> <p>Karen to invite Emily from Seniors Enquiry Line to present future CoP meeting</p>

**Meeting Notes prepared by Karen Wilson.** Please email any revisions or comments to: Karen Wilson, Executive Officer, Seniors Social Isolation Peak Services Program, Council on the Ageing Queensland at: [karen.wilson@cotaqlld.org.au](mailto:karen.wilson@cotaqlld.org.au)